

- > On opening STRX pick **“allow while using APP”**
- > While traveling, your phone needs to be on **Roam**

Landing page (HOME)

Emergency Phone button allows you to call the emergency number anywhere in the world. The GPS locates where you are and then finds the country and code that is needed for a proper connection. Notice when you press the button, you get an approximate address and GPS coordinates. The GPS coordinates are the most accurate for location since there may not be any addresses nearby. Since country emergency calling codes may change without advanced notice, you can also find the phone number by using the MENU, LOCATION INTELLIGENCE, your COUNTRY, then SECURITY, then EMERGENCY. The latest emergency numbers can be found if the emergency button does not connect to the number you want. Your GPS location is automatically sent to the emergency number, but you may give your location coordinates when you talk to the emergency responder.

The Map: Your location is the blue/red dot with blue circle. Your location is determined by GPS and you can manipulate the map settings by using the controls in the upper right corner. (Purple Circle)

At the bottom of the screen is a “pull-up” screen for daily information. This information does not change until you magnify a dot on the map that interests you. Usually it takes three magnifications for information to change so that local information can be seen. At the bottom of the “pull up” screen are your trips. No trips will be there if you have not chosen a trip. The trips here are the same listed on Trips that you can get on the **Menu**.

In the upper left corner is the **MENU** (Gray Circle) to get to all your risk management needs while traveling. Touch this button to open the **MENU**.

Menu

At the top of the **Menu** is your **Name and Personal Information**. A **small white gear** is to the right of your name. You can personalize the information with **your photo**. You can either take a picture of yourself or import a photo from your phone. Please customize your experience here. You can choose your **language** of choice. The **Privacy Statement, Terms of Service, Phone Settings and Contact us** are available for your review.

Menu List

Global Help: Very Important!! For easy access, at the top of the menu list is GLOBAL HELP. Use this option to get help anywhere in the world. If you need a hospital, pharmacy, doctor or help with any problem, call the toll free number. Talk to a live person who will help you find what you need.

Home on the **Menu** takes you back to the **landing page**. This is where the **EMERGENCY BUTTON** can be found.

Trips allows you to choose your trip and pick dates for up to date notifications to make your trip safer. Press the “+” at the bottom. Then press **destination**. Choose the country or city you are visiting. You can give your trip a personal **Trip Name**. You can fill in purpose, if you would like. Put in **start date** and then **end date**. (In choosing **dates**, make sure you choose the **year first**, then the month and day.) Press **“check”** at bottom of screen. Then you will see your trip on **Your upcoming travel**. You now can customize how you want to be notified about events that can effect your trip. Under **Notification Preferences** you can choose how you want to get your notifications and what level of information you want to receive (Think about how many messages you want to receive daily.) Under the country you will be visiting, you can find **Destination Information**. This gives you important information about that country so you are prepared for your trip. (This gives the same depth of discussion of the country that is available in Location Intelligence which is on the Menu.) **The trip will not update until you leave the app and return or refresh. This gives the cloud a chance to reboot the APP changes.**

You can edit or delete your trips. Go to your trip and press delete or edit. If you edit, press the “ check” at the bottom to verify your changes. **The edit or deletion does not occur until you leave the app and return. This gives the cloud the chance to update your information.**

Near the top of the screen, under **Trips**, are two designations: **Your trips and Watch list.** **Your trips** gives a list of your trips. **Watch list** is a list of all the places you want up to date information with emails or push notifications. When you delete a trip and you do not want information about that city or country anymore, delete the destination under **Watch List** also.

Global Alerts gives global up to date information that is Critical, Warning and Informational. Touch the colored dot of the desired area of the map to focus on an area. Red is critical, Yellow is warning, Turquoise is informational. To get more localized information, you touch a dot overlying an area multiple times to zoom in on more focused information.

Location Intelligence gives you the opportunity to explore the information about your designation. You can search for a country or city by hitting the search icon in the upper right corner or by simply picking them directly from the menu. Once you get your designation, there is a **slide bar** over the photo that can give you information on: Designation overview, security, health, transportation, entry/exit, communication/utility, culture, legal, environment, financial environment and language. You can also get to the information by choosing **Select Category** in the right corner. A menu will drop. Touch the photo and other photos will appear. As previously mentioned, you can get the information from **Trips** once you have chosen a destination.

Medical Information is to be used to demonstrate your medical history. **The Medical Information** has the ability to document medical problems, medicines, allergies, immunizations, blood type and special needs. If you cannot find a medical problem, medicine, allergy or immunization on the drop down list associated with each category, you can enter the item manually. To manually enter information, tap the category, press add in upper right, write in your addition in Search, press add, put check next to addition, press ok at the bottom of the screen. It will be added to your listings.

If you want to lock the medical chart, press the **green lock** in the upper right screen. Then you can put in a **four number code**. This will not allow people to enter your chart unless you want them to see your listings. To enter your chart, press the **red lock** and put in your code. You can **change the code**, if you desire by pressing the: **To reset your unlock code** put in your **safetravelRX email identification, your password and press OK**. Then put in your new **four digit numerical code twice**. This will be your new code to enter the **Medical Information**.

Emergency Contacts allows you to list people you would want notified if there was a problem. Press the “+” at the bottom. You can put in all the information manually or by pressing: **Select from Contacts**. The most important thing to remember is that while traveling you need a country code before the number. For the US, a “+1” is needed. You can find the proper country code in **Location Intelligence**, **choose your country, go to Security, go to Emergency Contacts**. The code should be found there. **To save, you must have at least a name and phone number. To edit**, press edit, make your changes, then press save. **To delete**, press delete.

Insurance Policies can be listed here. To add insurance information, press the “+” at the bottom of the screen. When you press **Insurance Type**, a menu appears. Choose the type of insurance. If not listed, press **other**. Write in the type of insurance then press **OK**. Add your policy number and group number. If desired, you can take a photo of the front and back of your card. Some providers ask for proof of coverage. **To save, you must have Insurance Type and phone number. To edit**, press edit, make your changes, then press save. **To delete**, press delete.

Hospital Portals gives the ability to put in a link to your hospital portals or any **URL**. This gives you access to your medical history in any participating facility. Press “+” at the bottom of the screen. Then enter your hospital URL or any portal. This is important because you can show a care giver that you can document your medical history. (Generally a doctor will not treat a medical issue unless they are sure that is the correct diagnosis. They may not trust the claims of a lay person). If you have a medical chart in a facility, you may not need to use the **Medical Information** on the **Menu**. **To edit**, press edit, make your changes, then press save. **To delete**, press delete.

Doctors allows you to identify your doctors that you may need to contact during your trip. The call feature allows you to call your doctor easily if you have a question. You also may need this feature if you need to be treated when you are away from home and you need verification of your medical problems. In the lower screen, press “+”. You can enter your doctor information manually or by pressing “**Select from Contacts**”. The phone number entered should include a country code before the desired number. **You must have a name and phone number to save**. **To edit**, press edit, make your changes, then press save. **To delete**, press delete.

If you have any additional questions, please fill complete the contact form on our website. We will respond as soon as possible.